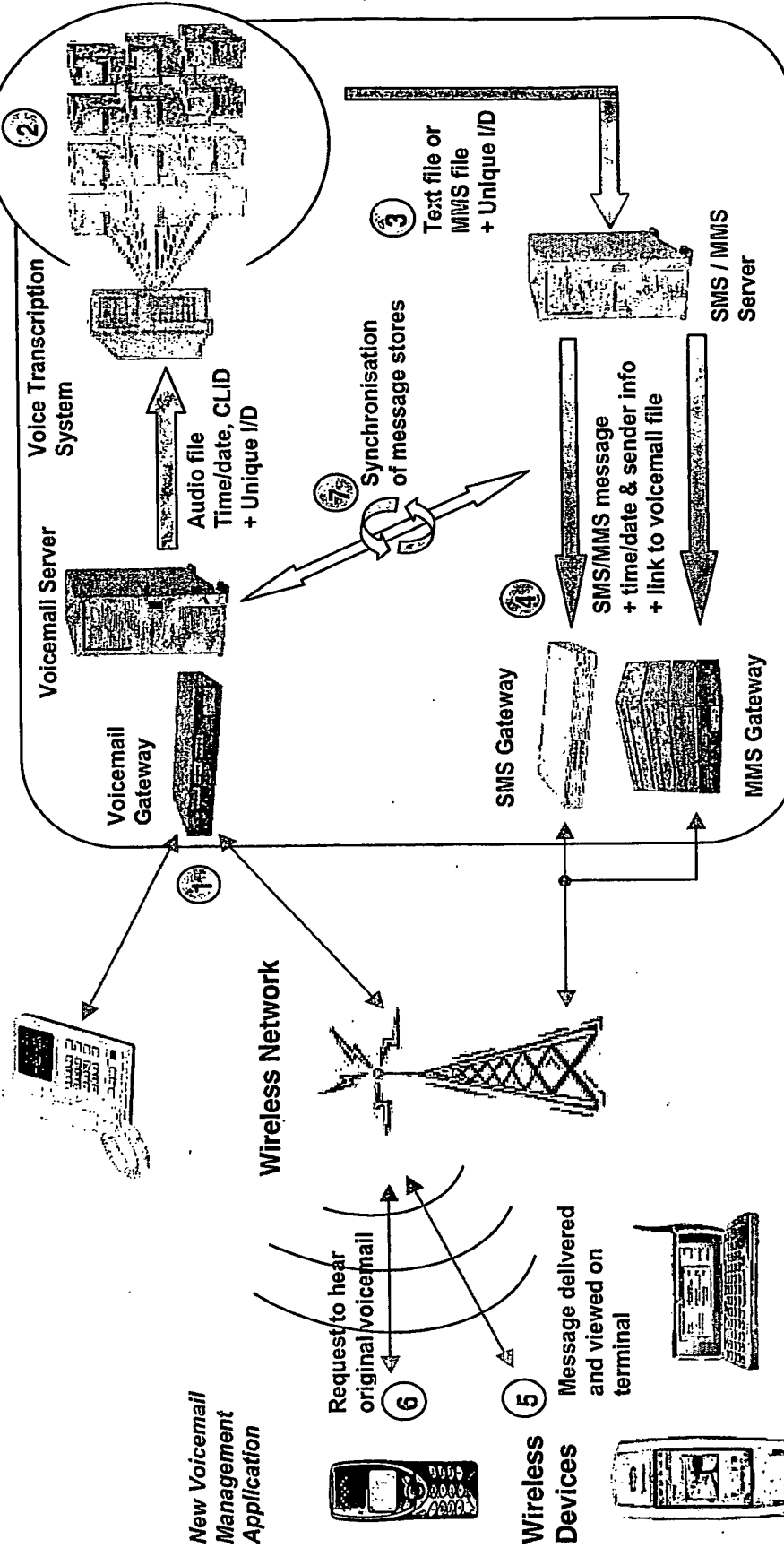


Figure 1

Inside the Operator

PSTN

Network Operator Services



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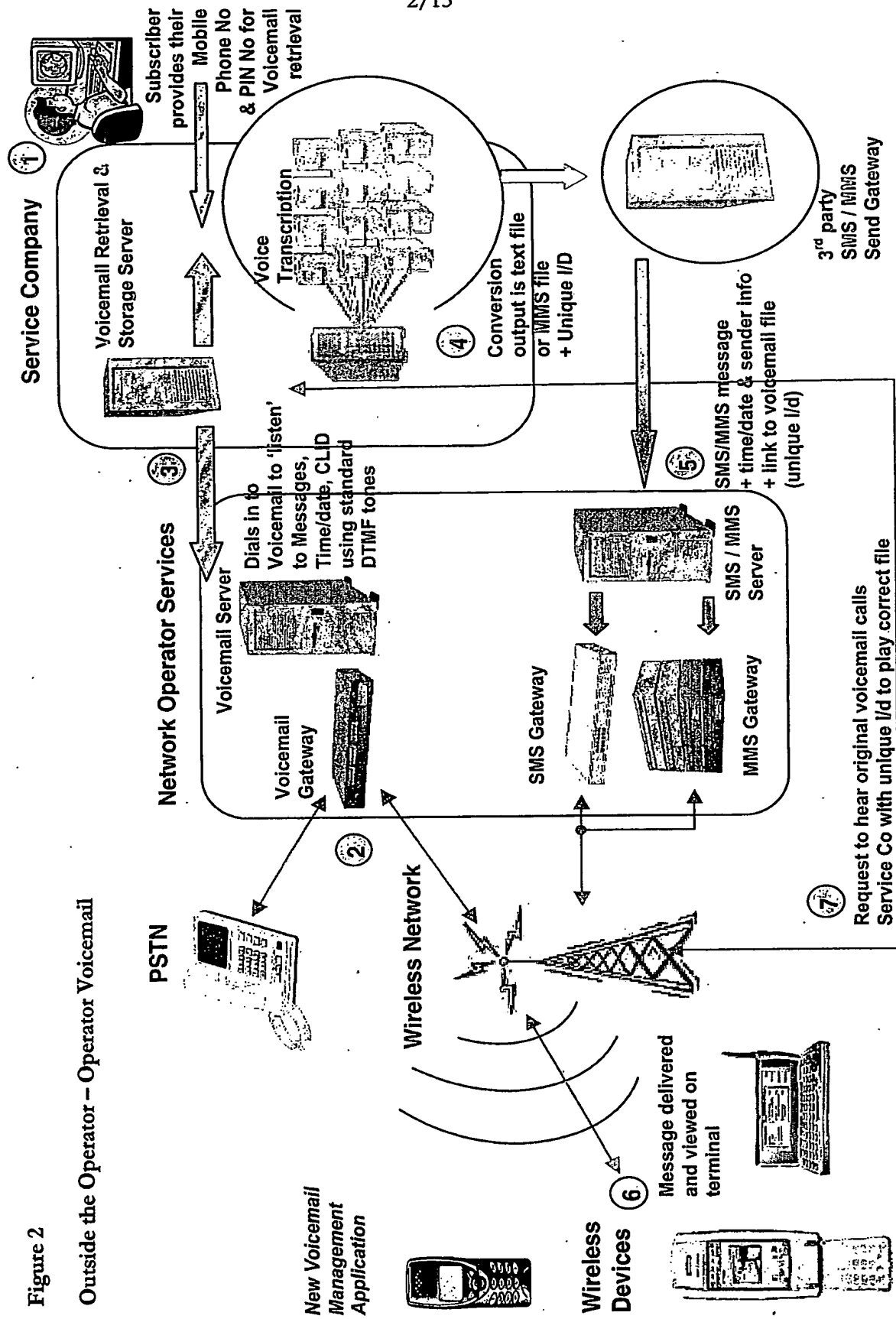
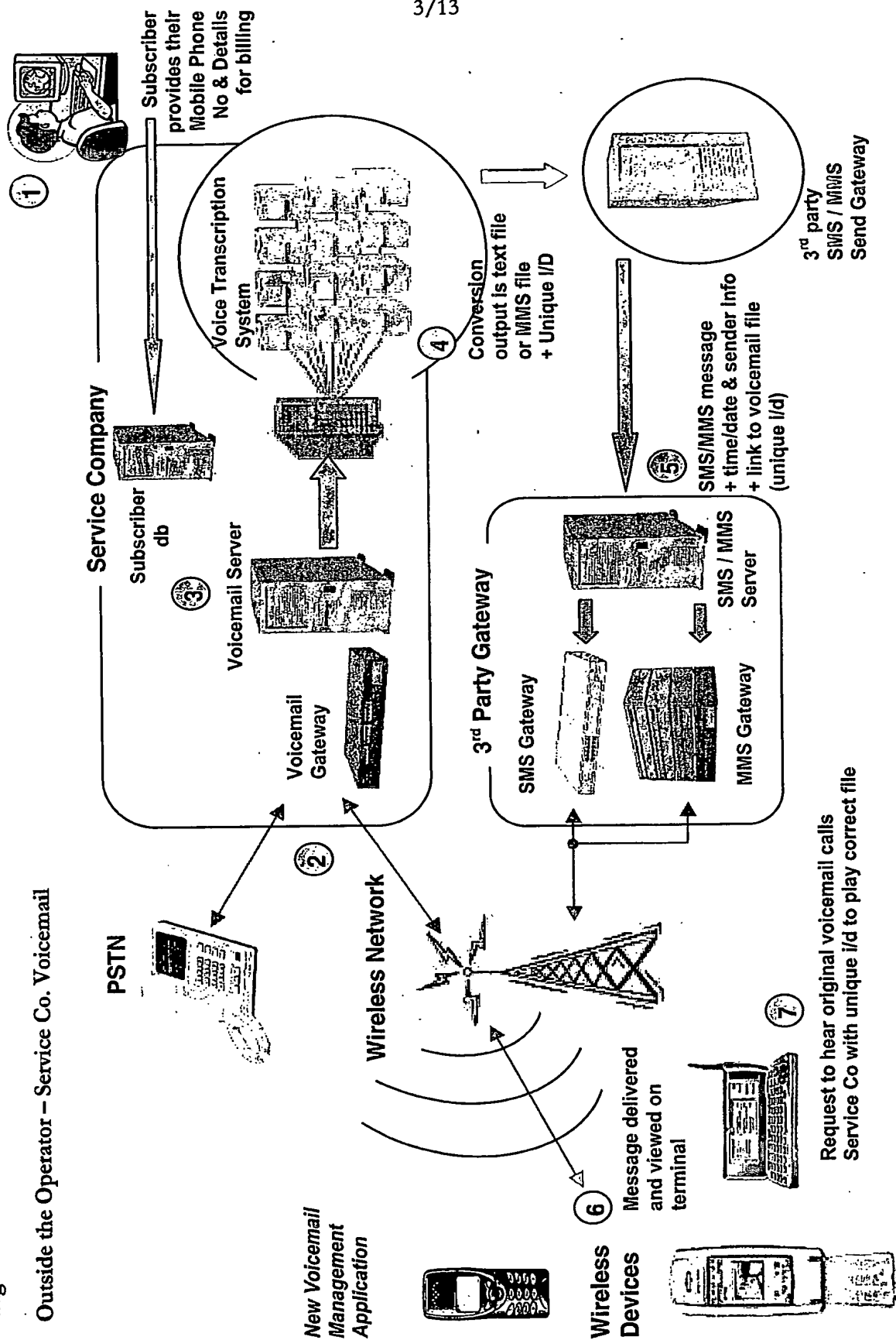


Figure 3

Outside the Operator – Service Co. Voicemail



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Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

Fri 12 May, 17:20 I'll see you tonight for dinner at the Langham say 8pm. Don't forget the contract. Cheers
Options Back

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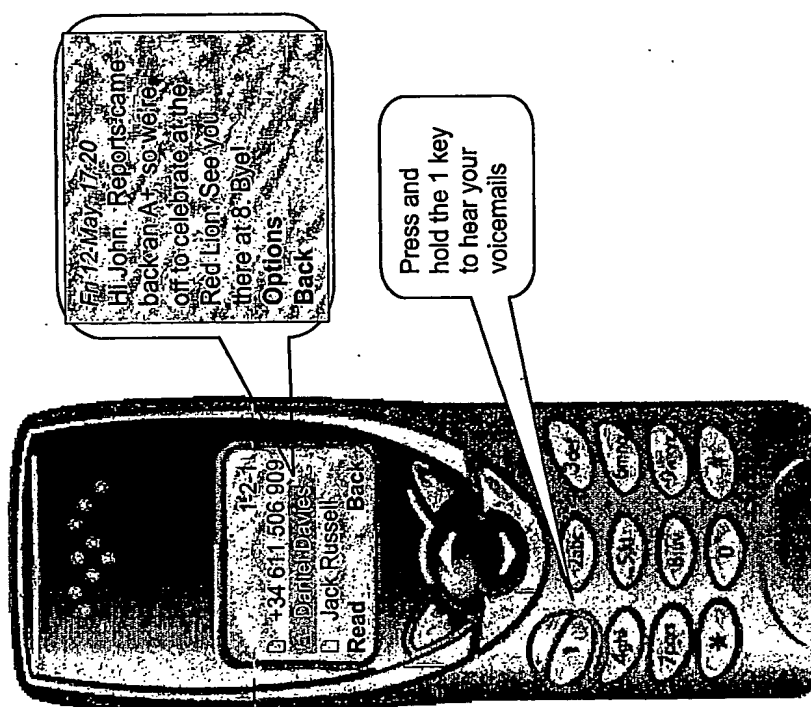


Figure 7

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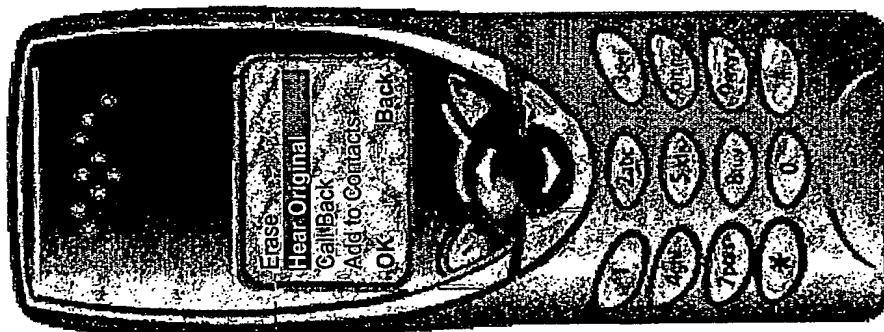


Figure 8

Figure 9C

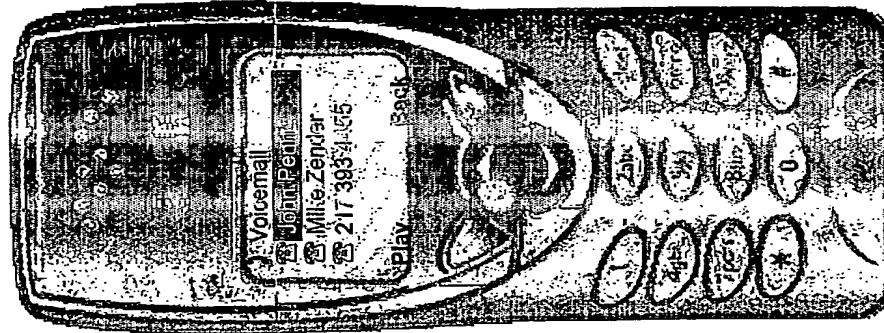


Figure 9B

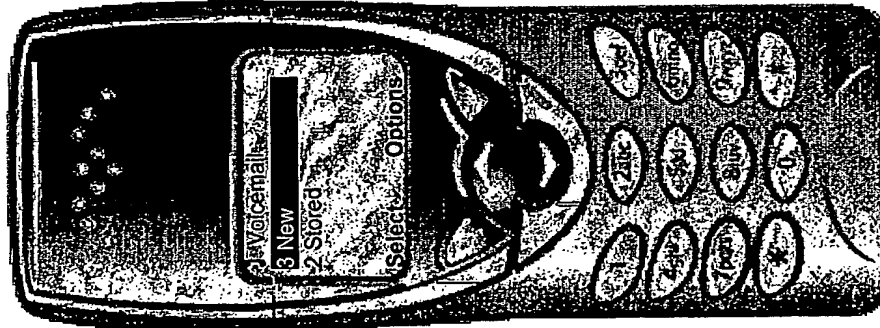


Figure 9A

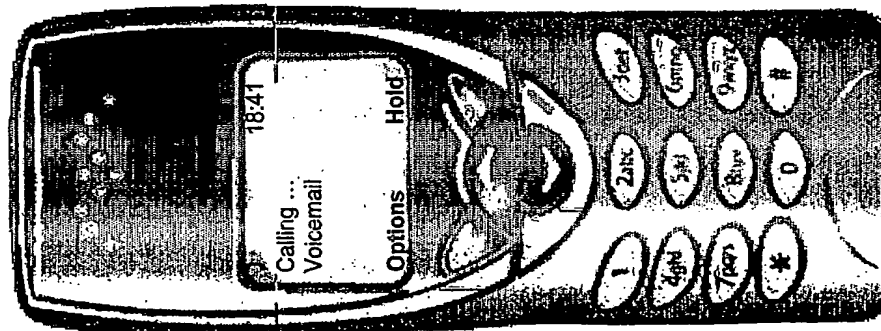
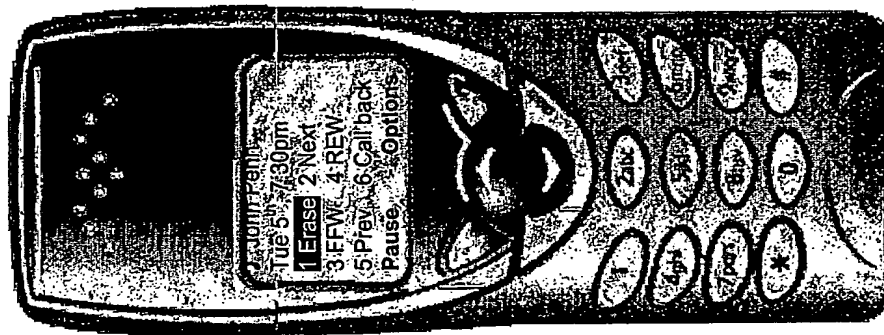
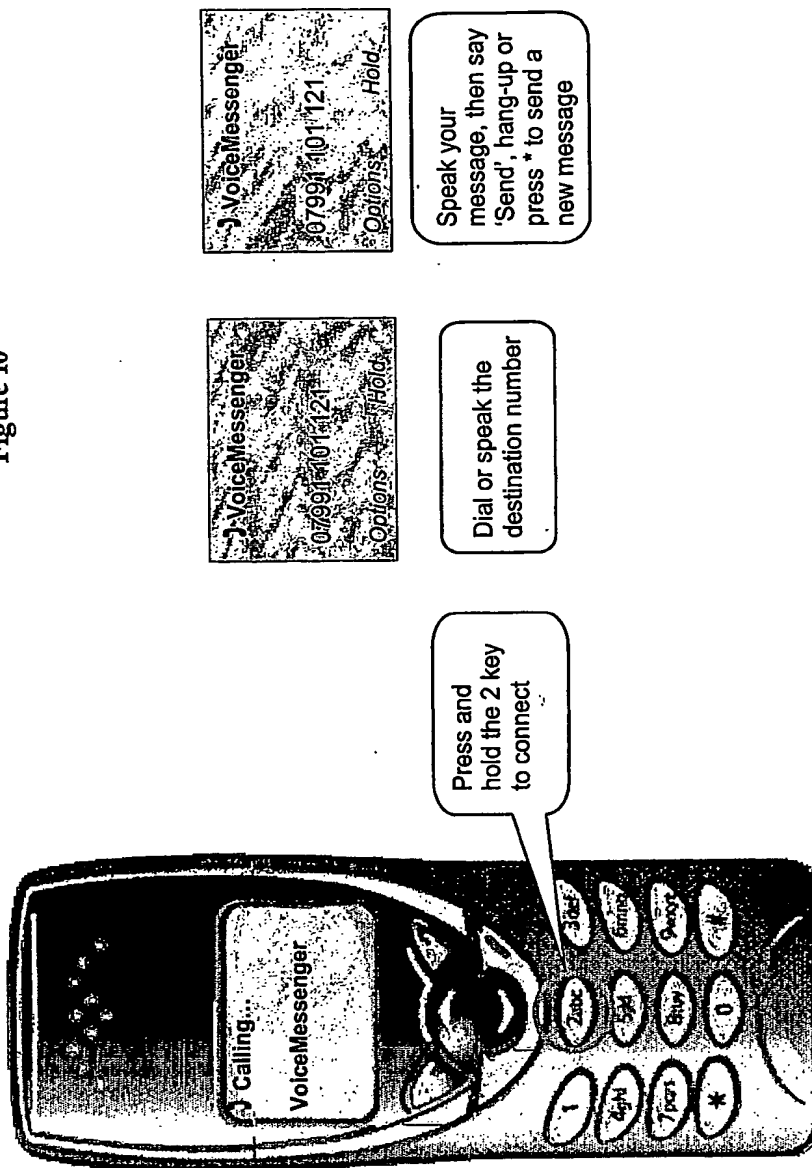


Figure 9D



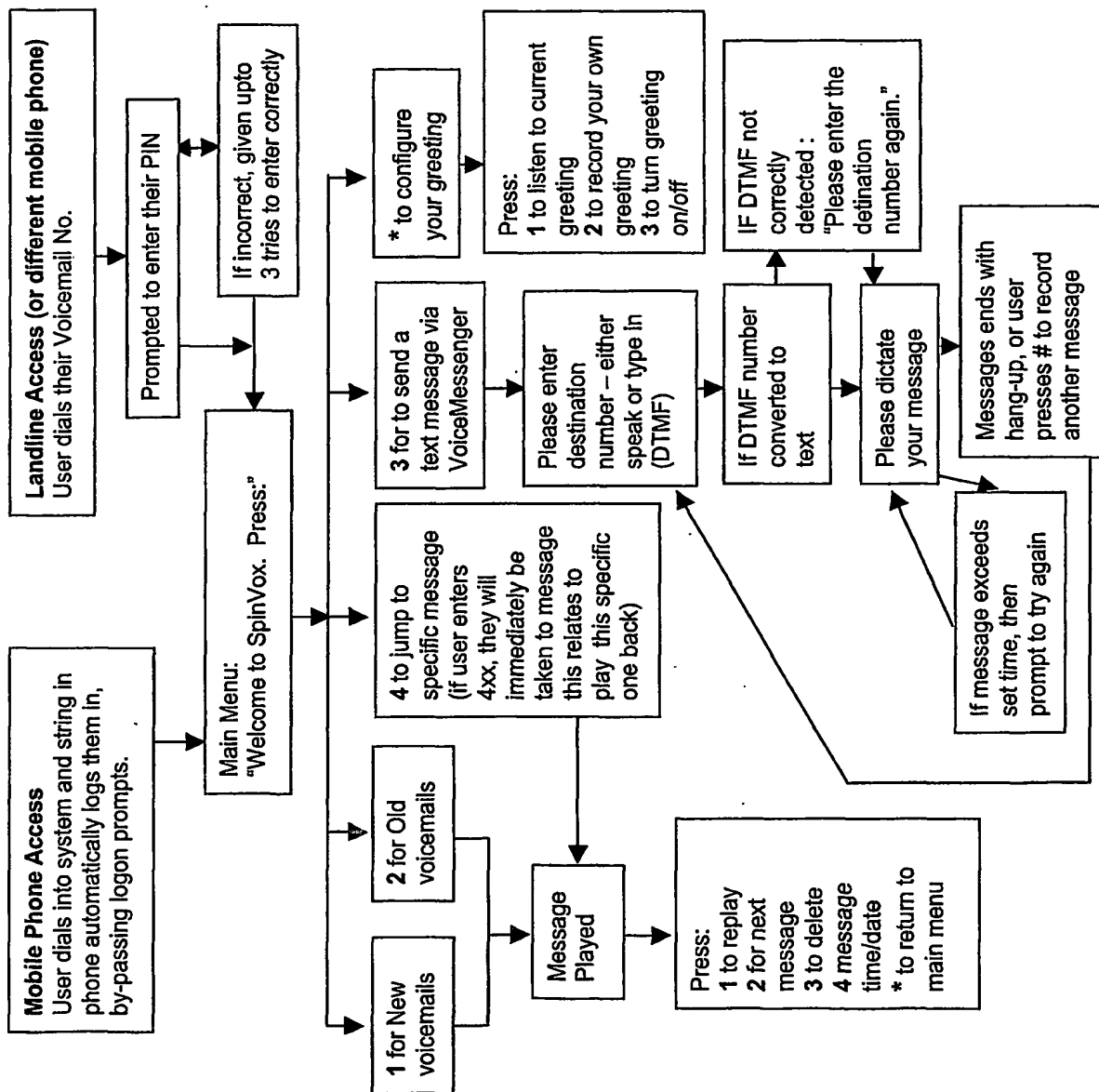
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Figure 10



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Figure 11



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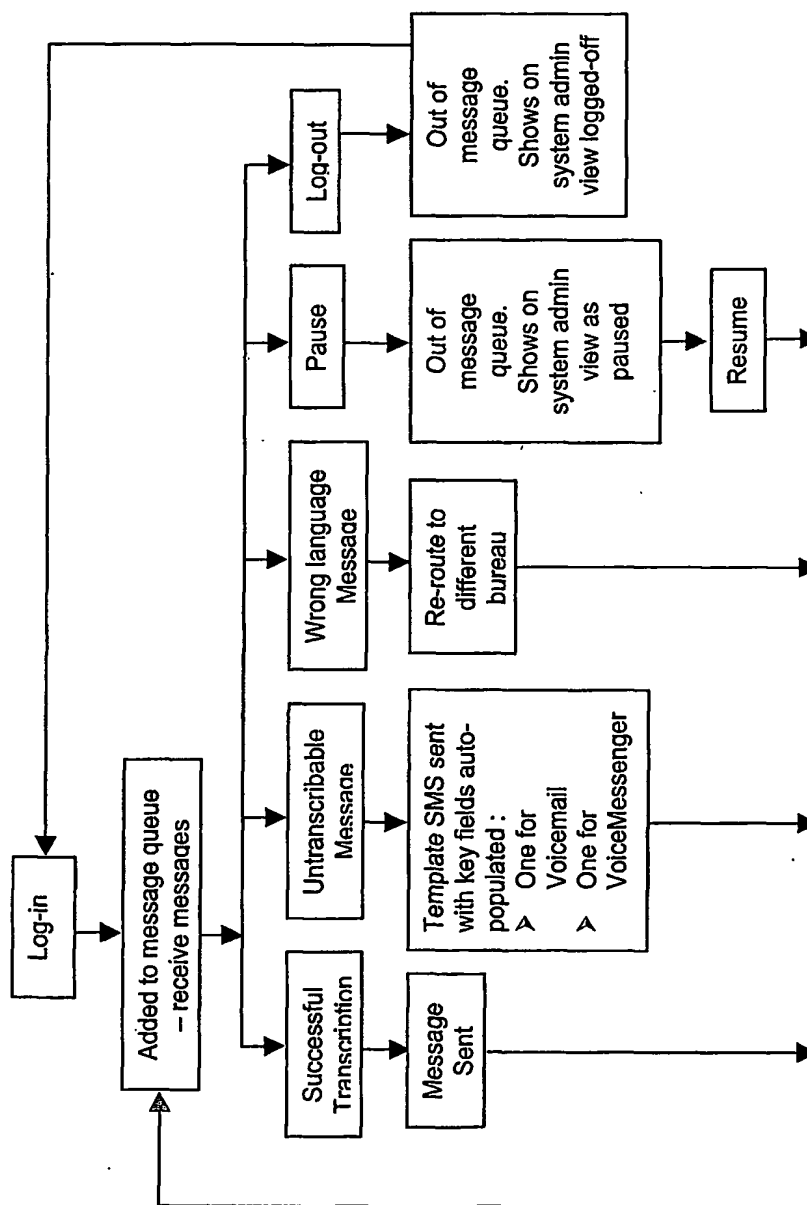


Figure 12

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Figure 13

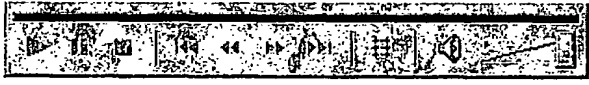

Transcribe Assistant	
Currently logged in as:	Angelina
	<input type="button" value="Logout"/>
	<input type="button" value="Pause"/>
Message Type	
VoicemailView	
VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
Message:	<i>[Type message in here]</i>
	Character Count : 0
<input type="button" value="Send"/>	<input type="button" value="Untranscribable"/>
<input type="button" value="Reroute"/>	French - Paris bureau <input type="button" value="v"/>

Figure 14

Transcribe Assistant		
Currently logged in as: Angelina		<input type="button" value="Logout"/>
		<input type="button" value="Pause"/>
Message Type VoicemailView VoiceMessenger		
Arrived:	25/12/2003 14:15:20	16 secs
		
To Tel No.:	<i>[Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)]</i>	
Message:	<i>[Type message in here]</i>	
	Character Count : 0	
<input type="button" value="Send"/> <input type="button" value="Untranscribable"/>		
<input type="button" value="Reroute"/> <input type="button" value="French - Paris bureau"/>		